


My User Guides


<h2>Wi-Fi connection guides</h2> <p>Guides to help you get connected to our Wi-Fi service</p>	<h2>Print, Copy & Scan guides</h2> <p>For help with your printing, copying and scanning within the library</p>	<h2>File storage</h2> <p>For help storing your files on and off campus</p>
<h2>General guides</h2> <p>For a range of general user guides</p>		

Track service events, find answers and make new requests, here



The logo for 'My IT Portal' features the word 'My' in white, a teal speech bubble containing the letters 'IT' in white, and the word 'Portal' in white.

If it's URGENT call us on ext 3333 (0191 5153333)



A white telephone handset icon with a coiled cord, positioned to the right of the text.



A-F

anti-virus
apple
borrow
campus-card
checklist
do's
don'ts
eduroam
email
email-connection-settings
filestore

G-L

google-mail
incident
internet
it-security-awareness-program
it-service-desk
kb-how-to-article
laptop
latest-news
library-card
loan

M-O

mac
macintosh
microsoft
msds
my-it-portal
myphoto
office
outlook-email

P-R

password
password-reset
phishing
print-off-campus
print-on-campus
print-release
print-stations
printing-costs
printonline
project











S-T






security
security-incident
security-policy
security-portal
skype-for-business
skypeforbusiness
spam
ssid
staff-email
student-email
timetable

U-Z

uos-wifi
username
visio
wifi

Recently Updated

-  [My Telephone Directory](#)
May 19, 2020 • updated by Administrator • [view change](#)
-  [My Voice Mail](#)
Feb 10, 2020 • updated by Garry Storer • [view change](#)
-  [IT Support Desks](#)
Jan 08, 2020 • updated by Stephen Dobson • [view change](#)
-  [Student Desktop Service \(SDS\)](#)
Dec 11, 2019 • updated by Andrew Hughes • [view change](#)
-  [Student Desktop Service \(SDS\)](#)
Dec 10, 2019 • updated by Stephen Dobson • [view change](#)
-  [Skype for Business Installation Guides & On-Line Training](#)
Nov 06, 2019 • updated by Garry Storer • [view change](#)
-  [Skype for Business - FAQ's](#)
Nov 06, 2019 • updated by Garry Storer • [view change](#)
-  [Skype for Business - Did you know You can arrange online meetings](#)
Nov 06, 2019 • updated by Garry Storer • [view change](#)
-  [Skype for Business - Did you know Video Calls](#)
Nov 06, 2019 • updated by Garry Storer • [view change](#)
-  [Skype for Business - Did you know Create contact groups and group chat](#)
Nov 06, 2019 • updated by Garry Storer • [view change](#)

-  [Skype for Business - Did you know](#)
Nov 06, 2019 • updated by [Garry Storer](#) • [view change](#)
-  [How to install Skype for Business](#)
Nov 06, 2019 • updated by [Garry Storer](#) • [view change](#)
-  [Skype for Business](#)
Nov 06, 2019 • updated by [Garry Storer](#) • [view change](#)
-  [My Campus Card FAQ's](#)
Dec 05, 2018 • updated by [Dean Fraser](#) • [view change](#)
-  [About My Campus Card](#)
Dec 05, 2018 • updated by [Dean Fraser](#) • [view change](#)