

Skype for Business - FAQ's

Frequently Asked Questions

General Questions

- What is my Skype for Business contact address?
- What is Skype for Business?
- What do you mean by "Skype-to-Skype" communication?
- Will Skype for Business calls work over the UoS Wifi wireless network?
- Can I use Skype for Business to communicate with Skype for Business users outside of University of Sunderland?
- Will Skype for Business replace the handset on the desk?

Software and Hardware

- What software do I need?
- Can I use Skype for Business on Mobile devices?
- How do I log in to Skype for Business
- What equipment is needed for Skype for Business?

Online Meetings

- Can I invite someone outside of the University of Sunderland to my Skype for Business meeting if they do not use Skype for Business?
- Does an off-campus meeting attendee need admin rights to install the Skype for Business web plugin when joining through the Skype for Business Web App?
- What Web browsers and versions are supported with the Skype for Business Web app to join online

meetings?

- How many attendees can I invite to an online meeting?**
- Can I schedule online meetings with any email client other than Microsoft Outlook?**
- I don't have a webcam. Can I still view video that is shared by other meeting participants?**

Presence

- Can Skype for Business automatically update my presence (availability) based on other calendars, such as my Google Calendar?**
- I manually set my presence. How do I reset it to update automatically?**

Telephony

- What is sequential ringing?**
- Why has my computer started to ring when I receive a call?**

[Installation Guides and On-line training](#)

[How to install Skype for Business on your UDS machine](#)

[Skype for Business - Did you know](#)

[Skype for Business - Recommended Equipment List](#)