

My IT Support

My Computer

Find out information regarding the University's open access machines, as well as information on how to use your personal devices on Campus.

My University Account

Provides information on core account services including your email, Filestore, your account and password and your Campus Card.

My Support

Here you will find the best support you need, including access to the IT point of contact and building specific support.

My User Guides

Here you will find useful easy to follow user guides relating to a number of our IT systems, including connecting to the Wi-Fi service or how to print.

My Responsibility

The University provides a wide range of facilities to aid your study or work, you have a responsibility to ensure you use these facilities in a responsible manor, find out more details here.

My Security

The University has a number of measures in place keeping you and your information safe on line, such as our anti-virus systems, find out more and practice advice to stay safe.

Top 10 Articles

Check out, what others have been looking at.

My Services

(Staff Only)

Find out about services available for University Staff

Software Downloads

Download software available with your student account



Provide your feedback to IT Support

Award Winners

Daniel Wilson - Young Leaders Award for
Digital Trailblazer



Award Winners

IT Services - WPM Education A
User Conference awards for In
and effectiveness in online payi



Track service events, find
answers and make new
requests, here



If it's URGENT call
us on ext 3333
(0191 5153333)



Why not come and talk to us
where you see our logo



Tweets by @uositsupport

A-F

anti-virus
apple
borrow
campus-card
checklist
do's
don'ts
eduroam
email
email-connection-settings
filestore

U-Z

uos-wifi
username
visio
wifi

G-L

google-mail
incident
internet
it-security-awareness-program
it-service-desk
kb-how-to-article
laptop
latest-news
library-card
loan

M-O

mac
macintosh
microsoft
msds
my-it-portal
myphoto
office
outlook-email

P-R

password
password-reset
phishing
print-off-campus
print-on-campus
print-release
print-stations
printing-costs
printonline
project

S-T

security
security-incident
security-policy
security-portal
skype-for-business
skypeforbusiness
spam
ssid
staff-email
student-email
timetable