

# Your University User ID

To use our IT services, you will need a University User ID and password.

These details are unique to you and enable you to use our services safely and securely. Most students receive their User ID before they start at University - we will post these details out to you on your enrolment form and again on your welcome letter. If you didn't receive your details or have misplaced them give the IT Support team a ring on 0191 515 3333 and we'll get this information to you.

Your University IT account is linked to your student record - you can use your account for as long as you are a student. Access to your student account will be suspended at the end of the next month after your graduation date. Your IT account cannot be extended any longer than this. At this point any information held within the account will be deleted. You may lose access to your account more quickly than this if you leave for reasons other than graduation (e.g. you withdraw).

This also includes access to your @student.sunderland.ac.uk email account.

It is our recommendation that you plan this into your studies and take some time where you can to keep your files organised. It is also recommended that you take regular and appropriate backups of your University files and email throughout your study to protect you from possible data loss.