


# My Support


<h2>My IT Portal</h2> <p>Access the IT portal, where you can make new requests, track service events and find answers.</p>	<h2>IT support desks</h2> <p>We have a number of support desk across campus, find out where they are and when they are open</p>	<h2>Service Cat</h2> <p>For information reg Service Cata</p>
<h2>IT Training</h2> <p>Find out about the latest IT Training courses</p>		

Track service events, find answers and make new requests, here



The logo features the text 'My IT Portal' in white. The 'IT' is enclosed in a teal speech bubble icon.

If it's URGENT call us on ext 3333 (0191 5153333)



A white telephone handset icon with a coiled cord, positioned to the right of the text.



**A-F**

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anti-virus  
apple  
borrow  
campus-card  
checklist  
do's  
don'ts  
eduroam  
email  
email-connection-settings  
filestore

**G-L**

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google-mail  
incident  
internet  
it-security-awareness-program  
it-service-desk  
kb-how-to-article  
laptop  
latest-news  
library-card  
loan

**M-O**

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mac  
macintosh  
microsoft  
msds  
my-it-portal  
myphoto  
office  
outlook-email

**P-R**

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password  
password-reset  
phishing  
print-off-campus  
print-on-campus  
print-release  
print-stations  
printing-costs  
printonline  
project

**S-T**

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security  
security-incident  
security-policy  
security-portal  
skype-for-business  
skypeforbusiness  
spam  
ssid  
staff-email  
student-email  
timetable

**U-Z**

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uos-wifi  
username  
visio  
wifi


**Recently Updated**

-  [My Voice Mail](#)  
Feb 10, 2020 • updated by [Garry Storer](#) • [view change](#)
-  [IT Support Desks](#)  
Jan 08, 2020 • updated by [Stephen Dobson](#) • [view change](#)
-  [Student Desktop Service \(SDS\)](#)  
Dec 11, 2019 • updated by [Andrew Hughes](#) • [view change](#)
-  [Student Desktop Service \(SDS\)](#)  
Dec 10, 2019 • updated by [Stephen Dobson](#) • [view change](#)
-  [Skype for Business Installation Guides & On-Line Training](#)  
Nov 06, 2019 • updated by [Garry Storer](#) • [view change](#)
-  [Skype for Business - FAQ's](#)  
Nov 06, 2019 • updated by [Garry Storer](#) • [view change](#)
-  [Skype for Business - Did you know .... You can arrange online meetings](#)  
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-  [Skype for Business - Did you know .....](#)  
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-  [How to install Skype for Business](#)  
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-  [Skype for Business](#)

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 [My Campus Card FAQ's](#)  
Dec 05, 2018 • updated by [Dean Fraser](#) • [view change](#)

 [About My Campus Card](#)  
Dec 05, 2018 • updated by [Dean Fraser](#) • [view change](#)

 [My Campus Card - What photo is acceptable?](#)  
Dec 03, 2018 • updated by [Dean Fraser](#) • [view change](#)