

HEAR FAQs

What is the HEAR?

The Higher Education Achievement Record is designed to give undergraduate students a record of your academic and other achievements whilst studying at the University. Graduates will no longer receive a copy of their academic transcript. All students now receive access to an electronic copy of their transcript in the form of their HEAR. For more information, please visit the [HEAR website](#).

How will I get my copy of the HEAR?

When will it be available?

Who can see it?

What is Gradintel?

How do I register for a GradIntel account?

I have not received my activation link / I cannot find it / it has expired. Please can you send me a new one?

I can't remember my account username and/or password and I am not sure which email address is linked to my account. What should I do?

I can't remember my account username and/or password, but think I still have access to my account linked email. What should I do?

What is the difference between the HEAR and a CV

What if I don't want something to appear on my HEAR?

How do I share my Verified Documents?

I shared my Verified Document with a third party (e.g. employer, university or government agency) and they came back saying they have trouble accessing my document.

How do I get additional questions added to this FAQ?