


# My Support


<h2>My IT Portal</h2> <p>Access the IT portal, where you can make new requests, track service events and find answers.</p>	<h2>IT support desks</h2> <p>We have a number of support desk across campus, find out where they are and when they are open</p>	<h2>Service Cat</h2> <p>For information reg Service Cata</p>
<h2>IT Training</h2> <p>Find out about the latest IT Training courses</p>		

Track service events, find answers and make new requests, here



The logo features the text 'My IT Portal' in white. The 'IT' is enclosed in a teal speech bubble shape.

If it's URGENT call us on ext 3333 (0191 5153333)



A white telephone handset icon with a coiled cord, positioned to the right of the text.

Why not come and talk to us  
where you see our logo



#### A-F

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anti-virus  
apple  
borrow  
campus-card  
checklist  
do's  
don'ts  
eduroam  
email  
email-connection-settings  
filestore

#### U-Z

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uos-wifi  
username  
visio  
wifi

#### G-L

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google-mail  
incident  
internet  
it-security-awareness-program  
it-service-desk  
kb-how-to-article  
laptop  
latest-news  
library-card  
loan

#### M-O

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mac  
macintosh  
microsoft  
msds  
my-it-portal  
myphoto  
office  
outlook-email

#### P-R

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password  
password-reset  
phishing  
print-off-campus  
print-on-campus  
print-release  
print-stations  
printing-costs  
printonline  
project

#### S-T


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security  
security-incident  
security-policy  
security-portal  
skype-for-business  
skypeforbusiness  
spam  
ssid  
staff-email  
student-email  
timetable

## Recently Updated

- [My Campus Card FAQ's](#)  
Dec 05, 2018 • updated by [Dean Fraser](#) • [view change](#)
- [About My Campus Card](#)  
Dec 05, 2018 • updated by [Dean Fraser](#) • [view change](#)
- [My Campus Card - What photo is acceptable?](#)  
Dec 03, 2018 • updated by [Dean Fraser](#) • [view change](#)
- [Lost, Damaged & Stolen Cards](#)  
Dec 03, 2018 • updated by [Dean Fraser](#) • [view change](#)
- [Where do I collect My Campus Card?](#)  
Dec 03, 2018 • updated by [Dean Fraser](#) • [view change](#)
- [IT Training](#)  
Sep 25, 2018 • updated by [Garry Storer](#) • [view change](#)
- [Student Desktop Service \(SDS\)](#)  
Jul 18, 2018 • updated by [Andrew Hughes](#) • [view change](#)
- [Add & Delete a Personal Learning Event.mp4](#)  
Jul 14, 2018 • attached by [Garry Storer](#)
- [Skype for Business Demonstation and Training Sessions](#)  
Jun 29, 2018 • updated by [Garry Storer](#) • [view change](#)
- [My Wireless](#)  
Jun 22, 2018 • updated by [Kirsty Sopp](#) • [view change](#)
- [How to access my payslip on campus](#)  
May 08, 2018 • created by [Kirsty Sopp](#)
- [My Campus Card - What photo is acceptable?](#)

Apr 20, 2018 • updated by [Andrew Ingleby](#) • [view change](#)

 [Acceptable and unacceptable picture guidelines.jpg](#)  
Apr 18, 2018 • attached by [Andrew Ingleby](#)

 [Where do I collect My Campus Card?](#)  
Apr 13, 2018 • updated by [Andrew Ingleby](#) • [view change](#)

 [Duo Enrolment](#)  
Apr 12, 2018 • updated by [Kirsty Sopp](#) • [view change](#)