

# HEAR FAQs

## What is the HEAR?

The Higher Education Achievement Record is designed to give undergraduate students a record of your academic and other achievements whilst studying at the University. Graduates will no longer receive a copy of their academic transcript. All students now receive access to an electronic copy of their transcript in the form of their HEAR. For more information, please visit the [HEAR website](#).

## How will I get my copy of the HEAR?

## When will it be available?

## Who can see it?

## What is Gradintel?

## How do I register for a GradIntel account?

## I have not received my activation link / I cannot find it / it has expired. Please can you send me a new one?

## I can't remember my account username and/or password and I am not sure which email address is linked to my account. What should I do?

## I can't remember my account username and/or password, but think I still have access to my account linked email. What should I do?

## What is the difference between the HEAR and a CV

## What if I don't want something to appear on my HEAR?

## How do I share my Verified Documents?

## I shared my Verified Document with a third party (e.g. employer, university or government agency) and they came back saying they have trouble accessing my document.

## How do I get additional questions added to this FAQ?