<table>
<thead>
<tr>
<th>My Computer</th>
<th>My University Account</th>
<th>My Support</th>
</tr>
</thead>
<tbody>
<tr>
<td>Find out information regarding the University’s open access machines, as well as information on how to use your personal devices on Campus.</td>
<td>Provides information on core account services including your email, Filestore, your account and password and your Campus Card.</td>
<td>Here you will find the support you need, including access to the IT portals and building specific supports.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>My User Guides</th>
<th>My Responsibility</th>
<th>My Security</th>
</tr>
</thead>
<tbody>
<tr>
<td>Here you will find useful easy to follow user guides relating to a number of our IT systems, including connecting to the Wi-Fi service or how to print.</td>
<td>The University provides a wide range of facilities to aid your study or work; you have a responsibility to ensure you use these facilities in a responsible manner, find out more details here.</td>
<td>The University has a number of resources to keep you and your information online, such as our anti-virus systems, find security practice advice to keep you safe.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Top 10 Articles</th>
<th>My Services (Staff Only)</th>
<th>Software Download</th>
</tr>
</thead>
<tbody>
<tr>
<td>Check out what others have been looking at.</td>
<td>Find out about services available for University Staff</td>
<td>Download software with your student login</td>
</tr>
</tbody>
</table>
Award Winners

Daniel Wilson - Young Leaders Award for Digital Trailblazer

Award Winners

IT Services - WPM Education Annual User Conference awards for Innovation and effectiveness in online payments.
**A-F**
- anti-virus
- apple
- borrow
- campus-card
- checklist
do’s
don’ts
eduroam
email
email-connection-settings
filestore

**G-L**
- google-mail
- incident
- internet
- it-security-awareness-program
- it-service-desk
- kb-how-to-article
- laptop
- latest-news
- library-card
- loan

**M-O**
- mac
- macintosh
- microsoft
- msds
- my-it-portal
- myphoto
- office
- outlook-email

**P-R**
- password
- password-reset
- phishing
- print-off-campus
- print-on-campus
- print-release
- print-stations
- printing-costs
- printonline
- project

**S-T**
- security
- security-incident
- security-policy
- security-portal
- skype-for-business
- spam
- ssid
- staff-email
- student-email
- timetable

**U-Z**
- uos-wifi
- username
- visio
- wifi