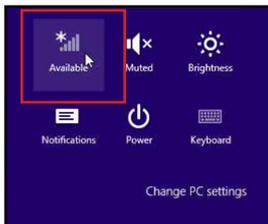


# Windows 8.1 UoS-WiFi connection guide



**Step 1: Move your mouse to the top right hand corner of the screen and click, a menu bar will appear, Click Settings**



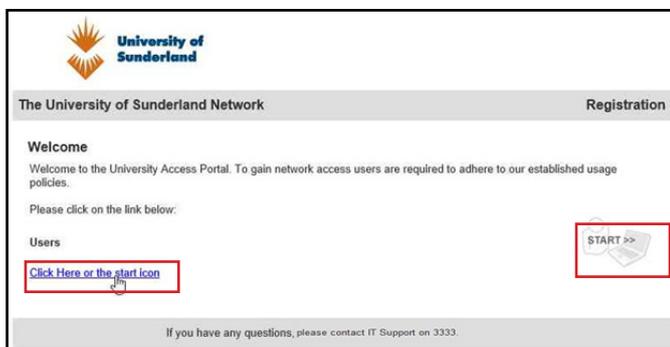
**Step 2: From the settings menu, choose the WiFi icon, that shows available networks**



**Step 3: Select UoS-WiFi, tick connect automatically and the click Connect. You will see you are connected but with no internet access**



**Step 4: Enter your username and password and click OK. You will now see you are connected to the internet with limited connectivity.**



**Step 5: Open a browser and browse to any page, this will open the registration process, Click Start or Click Here**



The University of Sunderland Network Registration

**User Login**  
Please enter your University Username and Password and click submit to register your device.  
If you require further instructions follow the link below.  
[Instructions](#)

**User Registration**

User Name

Password

If you have any questions, please contact IT Support on 3333.

**Step 6: Enter your University User ID and Password and click Submit**

The University of Sunderland Network Registration

**Registration Step 1 is Complete**  
You have successfully registered on the network.  
Please wait 45 seconds while the system prepares for the next step.

Progress

If you have any questions, please contact IT Support on 3333.

**Step 7: Wait for the 45 second countdown to complete**

Message from webpage

Ready for the next step, please close and reopen your browser.

**Step 8: Click OK and close the browser**

The University of Sunderland Network System Check

**Not Compliant**

[Start Scan](#)  
Follow this link to continue with this process

If you have any questions, please contact IT Support on 3333.

**Step 9: Reopen a browser, a system check will take place. click Start Scan**

The University of Sunderland Network System Check

**System Check Download**  
We need to run a piece of software on your system to carry out these checks. Click Submit to start the download process and follow the on-screen prompts to continue. If your device passes this check the software will remove itself.

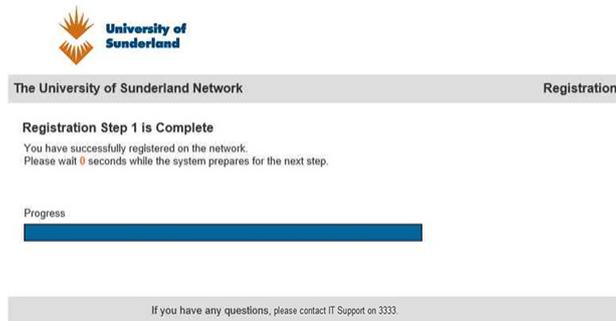
If you have any questions, please contact IT Support on 3333.

**Step 10: A piece of software needs to be downloaded, click Submit to begin.**

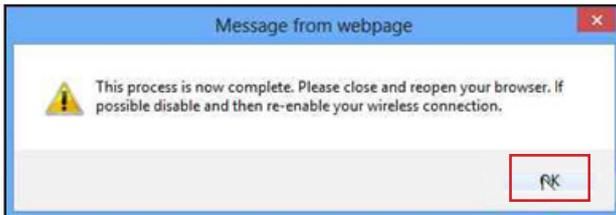




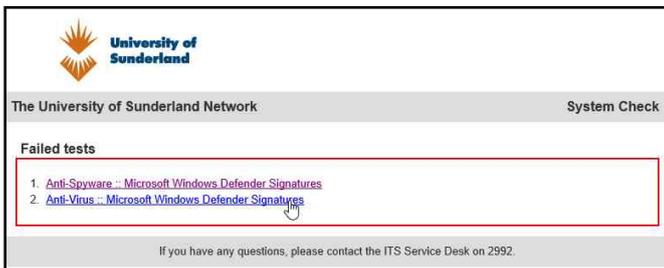
## Step 11: Click Run



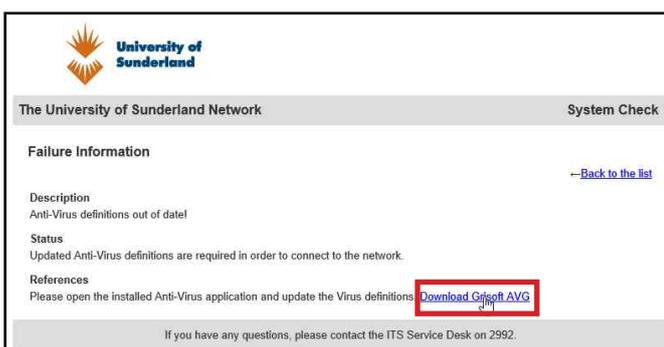
**Step 12: The software will check your system, if it passes, a final 45 second countdown will run. Wait for this to complete.**



**Step 13: Close your browser, disable and re-enable your wifi connection, re-open your browser and you will be connected to the internet.**



**Scan Failure:** The scan checks your system for a compatible operating system, valid anti virus and anti spyware programs. If your system does not meet these requirements an advice box will say what has failed. In this example the system failed on anti virus and Windows Defender definitions. If you click the link, this will take you to a page with further details and the opportunity to rectify the issue. Once you have done this, run the scan again and you should now pass the system check.



**Still can't get connected? Log a job via the IT portal <http://itportal.sunderland.ac.uk>**

