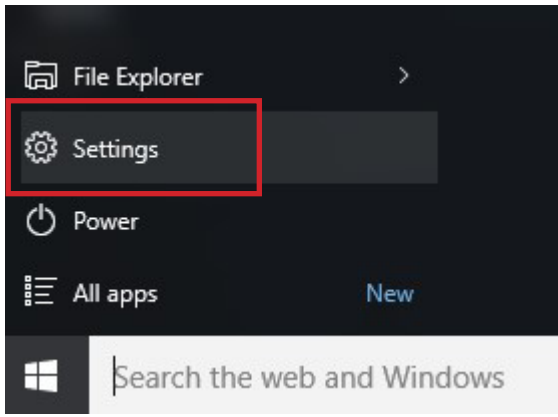
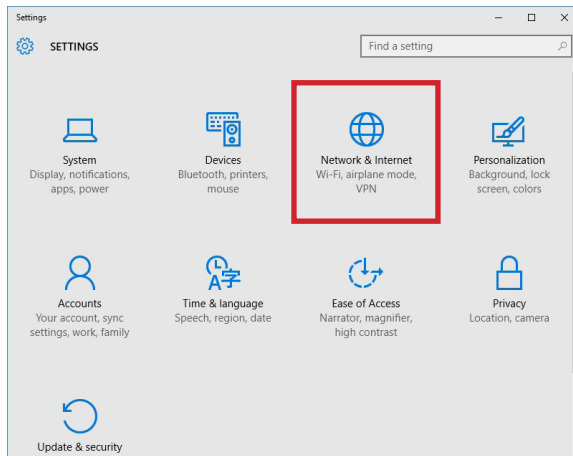


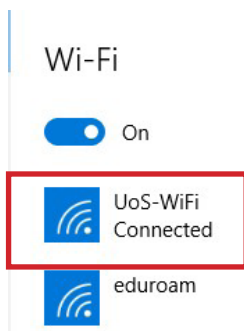
Windows 10 UoS-WiFi connection guide



Step 1: Click the Start icon and click Settings



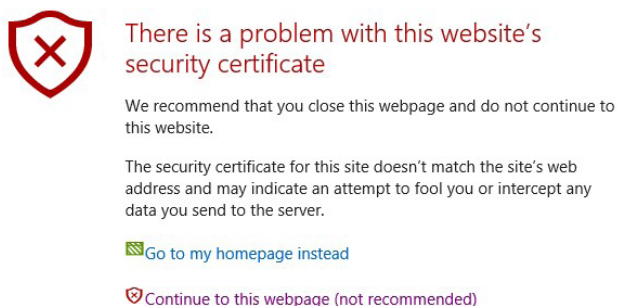
Step 2: Click Network and Internet



Step 3: Click UoS WiFi

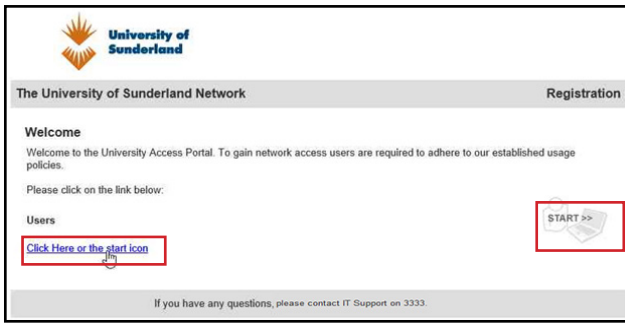


Step 4: Open Microsoft Edge and browse to any page, this will open the registration process.

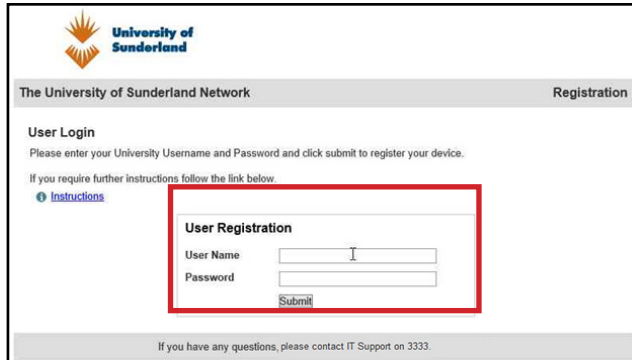


Step 5: Click continue to this webpage (The Site is safe and this is expected)

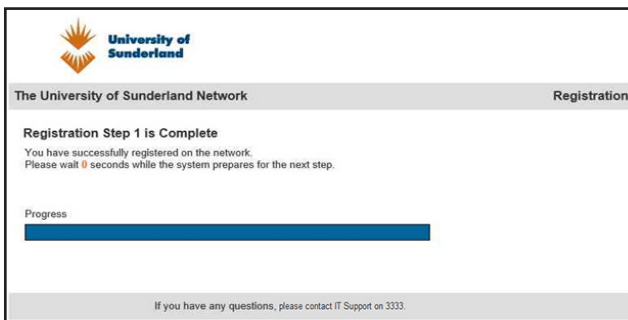




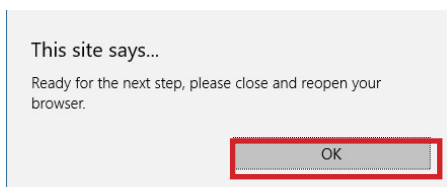
Step 6: Click Click Here to Start or Start



Step 7: Enter your University User ID and Password and click Submit



Step 8: Wait for the 45 second countdown to complete



Step 9: Click OK and close the browser

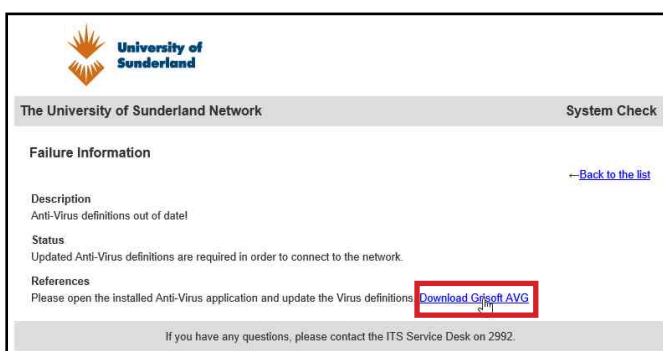
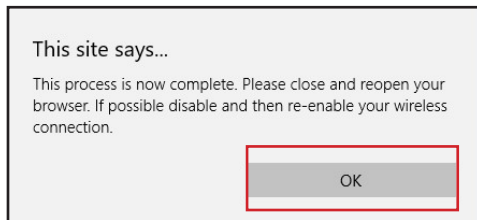
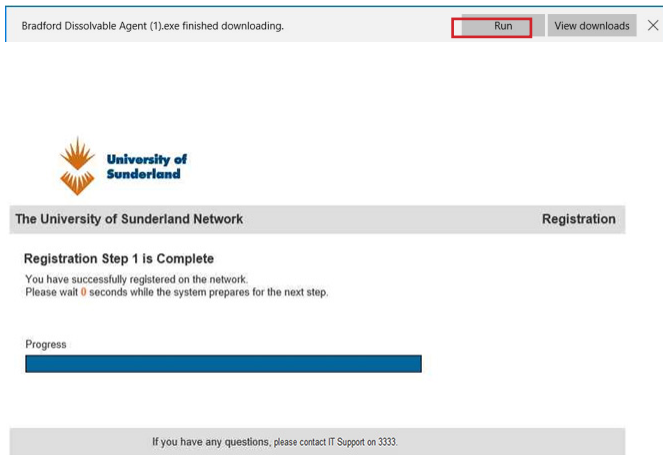


Step 10: Reopen Edge and browse to any page a system check will take place. Click Start Scan



Step 11: A piece of software needs to be downloaded, click Submit to begin.





Step 11: Click Run

Step 12: The software will check your system, if it passes, a final 45 second countdown will run. Wait for this to complete.

Step 13: Close your browser, disable and re-enable your wifi connection, re-open your browser and you will be connected to the internet.

Scan Failure: The scan checks your system for a compatible operating system, valid anti virus and anti spyware programs. If your system does not meet these requirements an advice box will say what has failed. In this example the system failed on anti virus and Windows Defender definitions. If you click the link, this will take you to a page with further details and the opportunity to rectify the issue. Once you have done this, run the scan again and you should now pass the system check.

Still can't get connected? Log a job via the IT portal <http://itportal.sunderland.ac.uk>

